

Global Excel: A COVID-19 Version of StandbyMD

The COVID-19 Pandemic has sent millions of people scrambling for medical care, straining health care systems and call centers to the breaking point around the world. The chaotic nature of this situation can make important information hard to get.



In response, Global Excel has developed a **COVID-19** version of StandbyMD.

This cutting-edge, fully integrated online solution goes beyond simple self-assessment, putting your members directly in touch with qualified medical professionals. Artificial Intelligence-powered triaging combines COVID-19-specific questions, age, symptoms, recent travel history and location, to quickly direct users to the appropriate type of healthcare – within local, applicable guidelines.

StandbyMD™ 

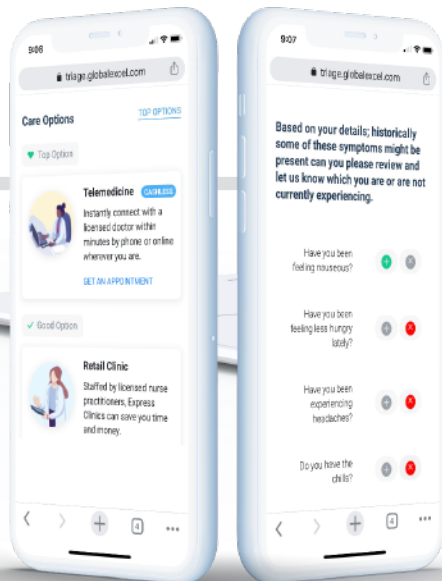
Online triaging asks COVID-19-specific questions to provide users with quick access to the appropriate type of healthcare – within local, applicable guidelines – while lowering call volumes and wait times, reducing the need for members to call in.

Only truly urgent cases are sent to medical facilities, **reducing costs and potential infection risks**. Other cases are directed to the appropriate level of care, including telemedicine and house calls, if available in the user's region.

Direct billing options are available: if your member chooses telemedicine, the vetted provider charges us and we send you the negotiated bill.

Intuitive and easy to use, StandbyMD's Virtual Care Assistant is available as a stand-alone, browser-based application – easy to add to your client portal or online platform.

Currently available in English for Canadian and American residents, our solution will soon be ready in several other languages, and accessible around the world.



StandbyMD™ 

Need more information?

A Global Excel representative will contact you shortly to discuss your needs and answer any questions you may have.



Contact us:

corpinfo@globalexcel.com
+1 877 566 8833
globalexcel.com